# **Complaints and Resolution Programs**



#### **Complaints and Resolution Programs**

When you hire a lawyer, you should expect professional and ethical behavior. Regardless of the efforts to maintain a high degree of competence and ethics among the members of the legal profession, some lawyers fail to meet those standards. If your lawyer violates the Rules of Professional Conduct or The Attorney-Client Relationship, you may file a complaint with the Office of Chief Disciplinary Counsel.

Fee disputes can be handled at no cost to clients through The Missouri Bar's <u>Fee</u>

<u>Dispute Resolution Program</u>. In addition, The Missouri Bar created and maintains the <u>Client Security Fund</u> to compensate clients harmed by lawyers who violate the professional and ethical standards.

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